

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Hotel Felix

Introduction

Situated 1.5 miles or 2.4 kilometers north of the historic city of Cambridge and set within 3 acres of flat landscaped gardens. We have 52 bedrooms, 26 of them on the ground floor and 4 more accessible by a lift in the main house. 3 of the ground floor rooms are suitable for guests with access needs and have alarm points in the bathrooms, lever taps and ample room around the bed for wheelchair users. 1 room also has grab rails in the bathroom.

Pre-Arrival

- For full details and maps of how to reach us please see the directions section on our website. Alternatively, please use the postcode CB3 0LF to plan your journey using a Sat Nav.
- The nearest railway station is Cambridge, which is 4 miles (6.4 kilometers) away. Taxis are available at the station. If you require an accessible taxi this can be booked in advance, please contact us for more details.
- The nearest bus stop is 450m/495yds from the hotel - ask the driver for the stop on Huntingdon Road. Unfortunately there is no shelter or seating. All buses can accommodate one wheelchair. The No.1 bus runs to/from the railway station to St Andrews Street (town centre) every 10mins Monday – Saturday and every 20mins on Sundays. From the town centre buses No.5 and No.6 run to Huntingdon Road every 10mins Monday - Saturday and every 20mins Sundays.
- The main road outside the hotel has a wide tarmac path.
- The local Shopmobility Scheme can help with getting around Cambridge, contact Reception for details.

- This Access Statement is available in larger print on request.

Car Parking and Arrival

- We have 92 parking spaces in total and the main car park is approx. 50m/55yds from the main entrance. There are approx. 10 spaces at the front of the hotel where we can reserve parking spaces.
- The main car park surface is gravel with a paved path leading to the East wing entrance. The front entrance car park is tarmac. The car parks are well lit at night and the path has uplighters.
- There is a drop off point at the front entrance of the hotel, but with no dropped kerb.
- There are 8 steps leading to the main entrance but with no handrails. The front entrance double door is manual, 680mm/26.7ins wide (or 1480mm/582.6ins with both doors open), moderately light to push and opens inwards.
- An alternative entrance with no steps and handrails on both sides is available to the left of the front entrance via the East wing. The doors are glass and open inwards or outwards. The width of a single door is 780mm/30.7ins.
- We have a porter service available 24 hours a day to assist with luggage.
- Between the hours of 22.30 and 07.00 all doors into the building are locked. They can be opened with a room key card or by pressing the buzzer to notify the Night Porter to let guests in.

Main Entrance / Reception / Welcome Area

- Reception is on the ground floor and has level access throughout.
- The floor surface throughout the lobby is short pile carpet.

- The area is evenly and well lit with overhead spot lighting and a lamp.
- We do not have a hearing loop system
- A magnifying glass, pen and pad of paper are available on request.
- There is a choice of seating in the lobby area, which can be used as an alternative space for check-in.
- A familiarisation tour can be arranged on request.

Bedrooms

- There are 26 ground floor accessible bedrooms, 4 of these are larger rooms with 2 sofa bed arm chairs. We can also provide extra Z beds on request and these are suitable for a personal assistant/carer or friend/family member. They can be reached via step free access from the main entrance and reception. These rooms provide specific facilities for guests with disabilities, these include:
 - All entry doors are 780mm/30.7ins wide, light and easy to open.
 - Furniture which can be easily removed or rearranged in the room if requested.
 - Twin or double bedrooms are available. A sofa bed for use by a personal assistant/carer or friend/family member is available in each of the 4 bedrooms.
 - In each room there is a transfer space of at least 1500mm/59ins on one side of the bed.
 - The height of the beds from the floor to the top of the mattress is 530mm/20.8ins.
 - Rooms are bright and evenly lit. Overhead spot lights are used controlled by a main switch both by the door and bed. There are also bedside and table lamps in each room. Additional reading lamps are available on request.
 - These, and all other bedrooms in the hotel, offer the following: All bedroom doors are marked with indented numbers. Lighting as above, good colour contrast between the floor, walls and doors, short pile carpet, all bedding is duck down feather, with

non-allergenic bedding and memory foam pillows available and interactive digital television with remote control (however the televisions do not allow for subtitles).

Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

- All of the 4 ground floor accessible bedrooms have en-suite bathrooms providing specific facilities for guests with disabilities, these include:
 - Doors 780mm/30.7ins wide, easy to open.
 - Separate showers with a small 140mm/5.5ins step into shower.
 - The toilet height is 410mm/16.1ins.
 - The wash basin height is 810mm/31.8ins, with clear space underneath.
 - A horizontal grab rail is fitted alongside the bath in room 18.
 - Vertical grab rails are fitted one side of the toilet in room 18.
 - Lever taps are fitted on the washbasin and bath in all 4 rooms.
 - An emergency pull cord.
 - Well lit with overhead lights.
 - The bathrooms suites and towels are white in colour.
 - All other bathrooms have the same lighting, white towels and bathrobes, white bathroom suite and under floor heating. However, some rooms do not have a separate shower.

Public Areas - Halls, Stairs, Landings, Corridors

- All public areas, halls, stairs, landings and lifts, are well lit using a combination of ceiling and wall lights (fluorescent lighting is used in the lift). Corridors are slightly dimmer, lit by lower wall lights and spot lights.
- Corridors leading to the East and West Wing are 1340mm/52.8ins wide, with a handrail on one side and the floor covering is short pile carpet. East and West Wing Corridors are 1240mm/48.8ins wide, no handrails.

- There is 1 lift in the main building with audible bell when a floor is reached. There is a mirror at the back of the lift and the floor is short pile carpet.
- The East and West wing have 1 flight of stairs of 16 steps to reach the first floor and no lift.

Public Areas – Lobby & Orangery

- The lobby area is situated on the ground floor with level entry from the Reception and main entrance area.
- The room has a mixture of seating with sofas and soft chairs with and without arms as well as some stools, together with low coffee tables.
- Lighting is natural daylight and by night levels are controlled by dimmer switches, with overhead and wall lighting used as well as table lamps around the room.
- The flooring is short pile carpet.
- Bar food and drink can be served in the Lobby and Orangery, just ask at the bar or Reception for menu details.
- The Orangery is situated on the ground floor with level entry from the Graffiti Bar.
- Access to Orangery is also available from the East wing corridor which involves 2 steps.
- The flooring is white colour tiles.
- Lighting is natural daylight and by night levels are controlled by dimmer switches.
- The nearest accessible toilet is in the lounge by the lift.

Restaurant/Dining Room, Bar & Bar area

- The restaurant and bar are situated on the ground floor with level entry from the reception and main entrance area.
- The access is via 2 doors 960mm/37.8ins wide and are normally open.

- Both the restaurant and bar have level access throughout. Tables in the restaurant are well spaced apart, with a clear height from the floor of 770mm/30.3ins, with a mixture of upright chairs without arms, bucket chairs and bench seating.
- The bar area has bucket chairs and low tables. Service is usually at the table.
- Lighting is natural daylight and by night levels are controlled by dimmer switches, with overhead and wall lighting used and candles are lit on tables.
- The flooring is wooden throughout.
- We do our best to cater for any dietary requirements, and detail on our menus. Please contact us in advance with any specific requests. Where possible all our food produce is locally sourced.
- The restaurant is table service for lunch and dinner. Breakfast is a self-service continental buffet; however, staff can assist on request. Cooked breakfast is available to order.
- Large print menus are available. Specials of the day are typed on A5 card. All staff can assist by running through the menus.
- Crockery is colour contrasted with the table where possible.
- The nearest accessible toilet is in the lounge, a short walk from the restaurant.

Public Toilets

- Public toilets can be found on the basement level with access from the main entrance and reception via the lift or stairs, approximately 14 steps. Alternative public toilets are located on first floor in the main building, one male and one female.
- Entrance door 780mm/30.7ins wide and level entry into the ladies toilet and 2 steps into the gents toilet.
- The toilet door is 580mm/22.8ins wide.
- The toilet height is 420mm/16.5ins.
- The sink height is 86mm/33.9ins with sensor activated water.

- The toilets have subdued lighting with wall lights and lighting around the mirrors by the sinks.
- The flooring is tiled.
- There is good colour contrast; tiles are slate colour, toilets white & washbasins red.
- The ladies toilet has baby changing facilities.

Grounds and Gardens

- We have 3 acres of grounds which is mainly grass and gravel & tarmac for the car parks.
- Areas closest to the hotel are flat.
- The main gardens lead from the decked terrace via 7 steps (accessed from the Orangery). There is a small gazebo & garden furniture seating available. Alternative access would be via the East wing exit onto the grass.

Conference and Meeting Rooms

- Our conference and meeting rooms are on the first floor and can be accessed from the main entrance/reception area via a flight of 23 stairs with a landing midway or by the lift.
- All of these rooms have level access throughout.
- All doors are 780mm/30.7ins wide, light and easy to open.
- All rooms have natural lighting. Overhead lighting can be controlled by dimmer switches.
- Upright chairs 470mm/18.5ins high, without arms are available. Tables have a clear space of 710mm/28ins from the floor.
- The flooring is short pile carpet.
- The nearest public toilet is on the same floor by the lift. The accessible toilet is on the ground floor by the lift.
- Please contact our conference coordinator on Tel: 01223 277977 to discuss any specific requirements you may have.

Future Plans

- We are currently planning to update and enlarge the bathrooms in four large rooms on the ground floor. When the work is completed these rooms will be available for guests with a wider range of disabilities.
- We are in the process of updating our website which will make it more accessible.
- Your comments are welcome to assist us with this project.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01223 277977 or email help@hotelfelix.co.uk.

Contact Information

Address (Inc postcode): Hotel Felix, Whitehouse Lane, Huntingdon Road, Cambridge, CB3 0LX

Telephone: 01223 277977

Email: help@hotelfelix.co.uk

Website: www.hotelfelix.co.uk

Hours Of Operation: 24 hours

Local Accessible Taxi: Panther Taxi 01223 715715

Local Public Transport: Stagecoach Buses 0871 2002233